



EAST CAROLINA
HEART INSTITUTE
AT VIDANT MEDICAL CENTER

East Carolina Heart Institute
Cardiovascular Disease Fellowship

PAGER 1445 OPERATIONAL POLICY

PURPOSE

Delineate operational policies and procedures for carrying out duties while holding the 1445 pager in a manner with responsibility and integrity.

POLICY STATEMENT

The 1445 pager is the first line of response for all cardiology related inquiries and consults. The purpose of this document is to outline the formal operational policies and procedures to carry out all duties associated with holding the 1445 pager in a responsible manner with integrity.

This document is linked to the “CARDIOLOGY CONSULTS STAFFING POLICY.”

RESPONSIBILITIES

The fellow carrying the 1445 pager will here forth be referred to as “He/She.”

- The pager 1445 operational policy is linked to the document named above. The following responsibilities are addition to the information contained therein.
- He/She will answer all calls in a timely manner within a maximum allotted time of 15 minutes.
- While speaking to the callback provider, he/she will maintain utmost respect and humility.
- He/She will provide any logistical information to the callback individual in a reasonably timely manner.
- Consult requests received by him/her will be duly completed by the answering fellow and staffed with an attending physician. Consult requests will not be passed to the next fellow carrying the 1445 pager except under exceptional circumstances. Refer to the “CARDIOLOGY CONSULTS STAFFING POLICY” for acceptable hours of hand-off.
- **The validity of consult requests will NOT, under any circumstances, be disputed with the referring provider.**
- STAT consults from the emergency department (ED) or within the hospital will be evaluated immediately and shall supersede all other requests received at any time. A full evaluation will be performed by him/her with subsequent management decisions

implemented with the guidance of the on-call attending physician when necessary. If deemed necessary, he/she will contact the on-call interventional cardiologist with a full assessment for further management and guidance.

- **Cardiology evaluation requests received from the ED will NOT, under any circumstances, be disputed. Prior to ANY recommendations being made for further management of the patient, he/she will evaluate the patient physically and complete a full consultation note filed in the medical record.** Brief assessment and recommendation notes with verbal communication to the requesting provider is acceptable.
- He/She will not provide any recommendations for cardiology evaluations on the phone or other means of communication prior to a full physical evaluation as stated above.
- The chief fellow and/or program director may investigate information about cardiology evaluation requests from any fellow carrying the 1445 pager at any time.

Failure to follow the above procedures can result in the following: verbal warning, written disciplinary action including, but not limited to, dismissal from the fellowship program.

Policy Owner: Cardiovascular Disease Fellowship Policy Committee

Policy Approved by: Cardiovascular Disease Fellowship Policy Committee
Rajasekhar Nekkanti, MD, Program Director

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